



#Hetero30



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## Chairman's Message

For the Hetero Group of companies, communities are close to our hearts and form an integral part of our business and growth. It is this inherent belief that drives us to respond to a variety of community welfare needs through our corporate social responsibility wing.

From children, women, men and the elderly to the specially-abled, we are touching every segment of the society through our tailored CSR programs. Whether education, healthcare, economic empowerment or infrastructure development, our initiatives are designed to generate sustainable opportunities and usher all-round growth and prosperity of communities.

And the initiatives outlined in this report reflect our unwavering commitment to social, economic and environmental causes, and the perceptible difference we've made in the lives of individuals and communities.

As we look ahead, we will continue to innovate, collaborate, and strive to expand the scope and scale of our outreach initiatives and intensify our efforts to create a positive impact on the world.

I also extend my gratitude to every member of the Hetero family, partners, and stakeholders alike who have contributed to the successful execution of CSR projects.

I once again reiterate our steadfast commitment to service of community and work towards the growth of our nation.

With best regards,

**Dr. B. Parthasaradhi Reddy**

Chairman, Hetero Group of Companies

Honourable Member of Parliament, Rajya Sabha, Govt of India



## MD's Message

Shaping a healthier world is our mission at Hetero Group of Companies. At the heart of our corporate ethos lies a deep-seated commitment to making a positive difference in the lives of those we touch and the communities we serve.

CSR, for us, is not just a set of initiatives but a reflection of our core values and a testament to our belief that a thriving business must contribute meaningfully to the well-being of society.

Over the years, the Hetero group has been supporting the communities through a set of diverse outreach programmes that secure the health and economic well-being of communities in the long run.

As we turned 30 this year, I feel proud that we were able to create robust CSR systems and processes which identify and attend to community needs swiftly and efficiently. Besides a 'no limits' approach to CSR, our disciplined efforts and impact-focused approach are helping us realize excellence in the delivery of services to communities.

Besides bucketing our interventions into six thematic focus areas of Education, Health, WASH, Livelihoods, Climate Resilience and Productive infrastructure, we evolved with short-, medium- and long-term strategies to achieve sustainable and enduring results. With a robust mechanism in place to measure the impact of our initiatives, I am glad that we are making continuous process improvements to optimize the results.

I also take this opportunity to acknowledge the efforts of Plant Leadership teams, CSR teams various stakeholders, partners, government departments, service providers, expert agencies and individuals whose contributions have made a world of difference to the communities and our CSR endeavours.

All the best and looking forward to a great year 2023-24.

With best regards,

**Dr. Vamsi Krishna Bandi**

Managing Director

Hetero Group of Companies

## Celebrating Three Decades of Inclusive Pharmaceutical Excellence

As Hetero commemorates its 30th anniversary, we embrace the spirit of #FeelsGreat, celebrating three decades of inclusive pharmaceutical excellence. Our journey, marked by relentless innovation and compassionate care, has not only shaped the pharmaceutical landscape but has also deeply touched lives across the globe, especially in underserved communities.

## Our Unwavering Commitment to Inclusion

Inclusion is the cornerstone of Hetero's Corporate Social Responsibility (CSR) commitments. We believe that everyone, regardless of their socio-economic background, deserves access to quality healthcare and education. Our CSR initiatives are designed with a deep understanding of the diverse needs of various communities, ensuring that our reach extends to those who need it the most.



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## Corporate Social Responsibility at Hetero

Hetero is firmly committed to fostering health and prosperity universally. Our dedication to enhancing the quality of life permeates our corporate ethos, influencing every facet of our operations. In our pursuit of making life-saving critical medicines both affordable and accessible, Hetero proactively engages in Corporate Social Responsibility (CSR) initiatives, aimed at nurturing societal wellbeing.

Over the past three decades, Hetero has consistently engaged with communities surrounding our facilities, implementing comprehensive healthcare programs, and contributing to vital needs such as drinking water, sanitation, and education, as well as other welfare activities. Our commitment extends beyond our immediate operational environment, adapting to the diverse needs of various communities.

## CSR Vision & Mission

Our CSR vision is to attain unparalleled excellence in our initiatives, thereby creating a sustainable environment and enhancing the quality of life across society. This commitment is geared towards fostering comprehensive societal progress.



## A Strategic Approach to CSR

In our CSR endeavors, we have strategically identified six key focus areas, crafted to fulfill our mission of cultivating healthier communities. These focus areas align with the activities outlined in Schedule VII of the Companies Act, 2013, and resonate with the

United Nations Sustainable Development Goals. These initiatives are the result of an in-depth analysis of community needs, our sustainability objectives, and alignment with the Government of India's national development missions.

### Key Focus Areas Include:

#### Health (Aarogya):

Underpinning our commitment to a healthier world, we initiate and execute extensive healthcare programs to address prevalent health challenges in communities.

#### Education (Abhyasa):

Recognizing education as a fundamental driver of community empowerment and national progress, Hetero invests significantly in making quality education accessible to all societal segments.

#### Water Sanitation and Hygiene (WASH - Swachhata):

A cornerstone of our CSR agenda, our efforts are dedicated to enhancing life quality for marginalized communities. This includes ensuring access to safe drinking water and sanitation facilities, both in communities and public institutions, thereby contributing to improved health outcomes and reduced disease prevalence.

#### Livelihood and Income Generation (Ajeevika):

We strive to foster economic strength and independence within communities by implementing various livelihood and skill development programs. These initiatives offer employment and entrepreneurial opportunities, facilitating community growth and self-reliance.

#### Climate Change Response (Spandana):

Our focus extends to supporting communities impacted by natural disasters and environmental challenges. Our commitment includes both immediate response measures and long-term sustainable environmental initiatives.

#### Community Infrastructure (Susthira):

We address the essential infrastructure needs of communities, particularly in underserved areas, ensuring access to basic civic amenities and fostering community development.



### AAROGYA Health



### ABHYASA Education



### SWACHHATA WASH

(Water Sanitation and Hygiene)



### AJEEVIKA Livelihoods & Entrepreneurship



### SPANDANA Climate Change Response

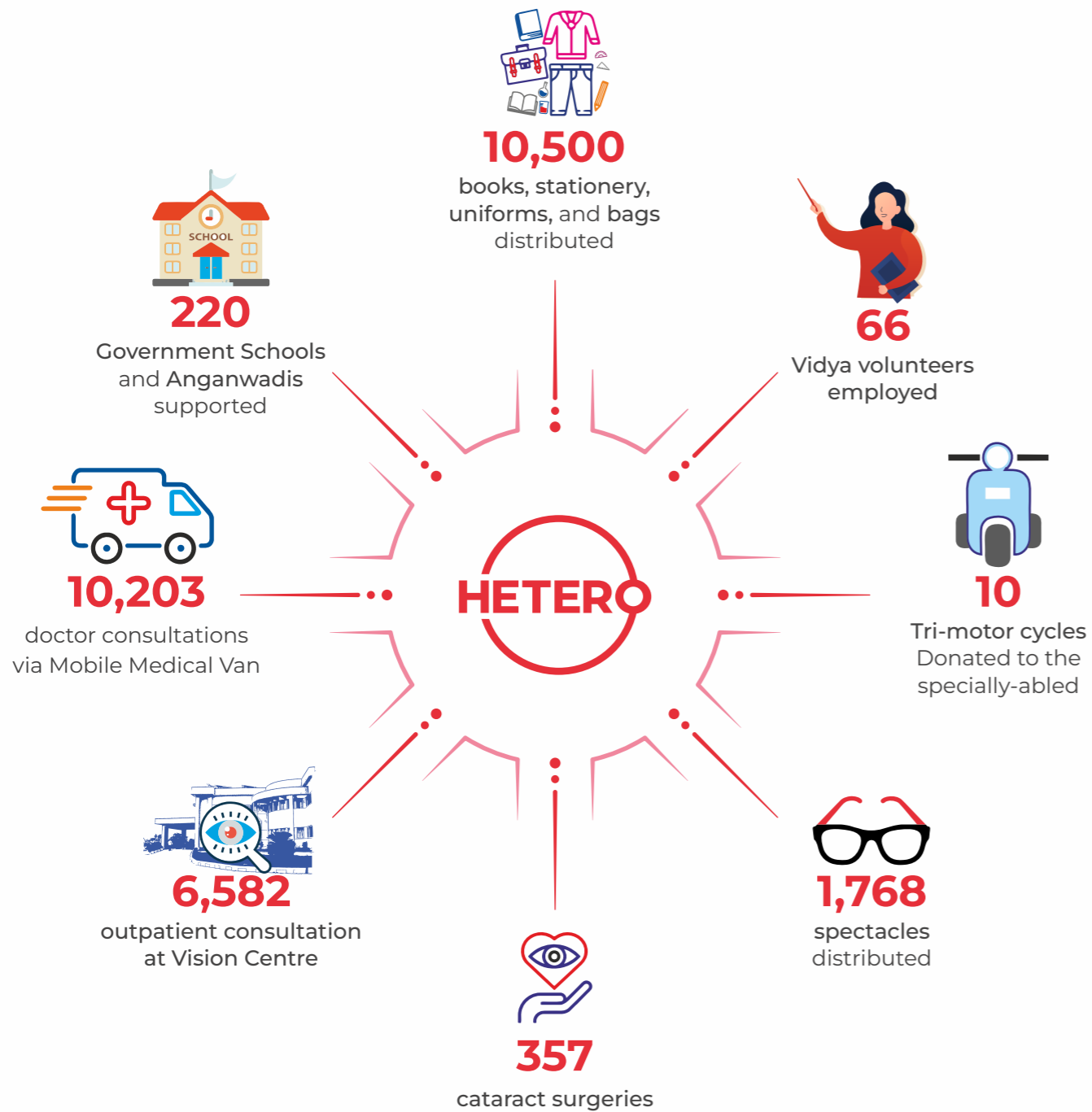


### SUSTHIRA Community Initiatives



## Corporate Social Responsibility Overview

In the fiscal year 2022-23, Hetero's CSR initiatives demonstrated a significant impact across various sectors, including Health, Education, Livelihoods, Water, Sanitation, Hygiene (WASH), and Sustainable Community Infrastructure. We are proud to share the key highlights:



## I. Health (Aarogya)

Hetero's CSR in health focuses on expanding access to healthcare services and enhancing public healthcare infrastructure, especially in rural areas. Key areas in FY 2022-23 included Eye Care, Mobile Medical Van, Medical Equipment Support, and Nutrition Kits Distribution for TB eradication.



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## A. Eye Care – Spreading the Light of Sight

- Operation of a Vision Centre for primary eye care in 31 villages of Nakkapally Mandal.
- Partnership with Srikirana Eye Hospital, Kakinada for advanced treatments and surgeries.
- Community benefits include accessible and affordable eye care, early disease detection, and healthcare equity.

FY 2022-23

No of OPDs: **6582**

No of spectacles: **1768**

Cataract Surgeries: **357**

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## B. Mobile Medical Van: Healthcare at the Doorstep

- Provision of primary healthcare in remote areas of Nakkapally Mandal.
- Services include medical consultations, preventive care, and treatment referrals.
- Over 10,203 consultations conducted, benefiting daily-wage workers and underserved communities.

FY 2022-23

**31** villages

**279** Medical Camps

**10203** Consultations



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### C. Medical Equipment Support

- Donation of advanced ECG machines to Nakapally PHC, benefiting patients with cardiovascular disorders.
- Plans for comprehensive support and adoption of the hospital in the upcoming year.

**100+**  
Patients Benefitted  
and counting

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#### D. Nutrition Kits Distribution to TB Patients

- Contribution to the Pradhan Mantri TB Mukta Bharat Abhiyaan with nutrition kit distribution in Anakapally, Andhra Pradesh, and Khammam Bhadradi Kothagudem districts of Telangana.
- Over **2000+** kits distributed, supporting patients' nutrition and health.

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## II. Education (Abhyasa)

Recognizing education as key to societal progress, Hetero has invested in various educational initiatives, including:

- Distribution of educational materials to over 10,000 students in 220+ schools.
- Support to 60+ Vidya volunteers and provision of learning materials to Anganwadi centres.
- Enhancements in learning environments, accessibility, and student-teacher ratios.

**220+** Schools

Educational Material

**10,000+** Students

**60+** Vidya Volunteers



### III. Water Sanitation and Hygiene (Swachhata)

Our WASH initiatives focus on improving public health through:

- Construction of toilets and hand wash facilities in schools.
- Provision of clean drinking water facilities in schools and public institutions.
- Establishment of RO Plants, improving community health and reducing water-borne diseases.

**2** Villages

**2** RO plants installed

**2** Toilets



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## IV. Sustainable Infrastructure Support for Communities (Susthira)

Hetero's infrastructure development initiatives include:

- Construction of roads, drainages, public offices, and street lighting.
- Installation of CC cameras for enhanced safety and security.
- Improvement of local governance and public convenience.
- Empowerment of 10 physically challenged individuals with tri-motorcycles for improved mobility and economic independence.

**96** CC Cameras

**4** Street Lighting Projects

**1** Panchayat Building

**3** Community Halls

**4 km** CC Road & **1.5 Km** Gravel Road

**1** Underground drainage project

**10** Tricycles



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## The Future Outlook

Hetero continues to expand its CSR activities with future plans in education, health, WASH, sustainable infrastructure, livelihoods, climate change response, and support for sports and games. Our commitment remains steadfast towards creating a healthier, more educated, and empowered society.

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